

**City of Coon Rapids Data for Council on Local Results and Innovation -
Performance Measurement Program**

Category	#	Measure	2014 Data
General	1.	Rating of the overall quality of services provided by your city (survey data, provide year completed and total responses)	Excellent - 10%, Good - 74%, Fair - 16%, Poor - 1% (2012 survey, 400 random telephone interviews)
	2.	Percent change in the taxable property market value	2014 to 2015 taxable market value change: 13.7%
	3.	Citizens' rating of the overall appearance of the city (survey data, provide year completed and total responses)	Excellent - 12%, Good - 74%, Fair - 13%, Poor - 2% (2012 survey, 400 random telephone interviews)
	4.*	Nuisance code enforcement cases per 1,000 population	n/a
	5.*	Number of library visits per 1,000 population	n/a
	6.*	Bond rating	Aa1 (Moody's)
	7.	Citizens' rating of the quality of city recreational programs and facilities (survey data, provide year completed and total responses)	<u>Facilities</u> : Excellent - 30%, Good - 59%, Fair - 10%, Poor - 1%, Don't Know/Refused - 1% <u>Programs</u> : Excellent - 26%, Good - 71%, Fair - 3%, Poor - 0% (2013 survey, 400 random telephone interviews)
	8.*	Accuracy of post election audit (% of ballots counted accurately)	100% accurate
Police Services	9.	Part I and II Crime Rates	Part I: 30.07 per 1,000 pop., Part II: 61.75 per 1,000 pop.
	10.*	Part I and II Crime Clearance Rates	Part I Clearance Rate: 46.25%, Part II Clearance Rate: 82.71%
	11.	Citizens' rating of safety in their community (survey data, provide year completed and total responses)	Very Safe - 38%, Reasonably Safe - 57%, Somewhat Unsafe - 4%, Very Unsafe - 1% (2012 survey, 400 random telephone interviews)
	12.	Average police response time	n/a
Fire & EMS Services	13.	Insurance industry rating of fire services	ISO rating: 4
	14.	Citizens' rating of the quality of fire protection services (survey data, provide year completed and total responses)	Excellent - 61%, Good - 34%, Fair - 1%, Poor - 0%, Don't Know/Refused - 5% (2012 survey, 400 random telephone interviews)
	15.	Average fire response time	n/a
	16.*	Fire calls per 1,000 population	27.18 calls per 1,000 pop.
	17.*	Number of fires with loss resulting in investigation	n/a
	18.*	EMS calls per 1,000 population	52.99 calls per 1,000 pop.
	19.	Emergency Medical Services average response time	n/a
Streets	20.	Average city street pavement condition rating	n/a
	21.	Citizens' rating of the road conditions in their city (survey data, provide year completed and total responses)	Excellent - 4%, Good - 60%, Fair - 32%, Poor - 4% (2012 survey, 400 random telephone interviews)
	22.*	Expenditures for road rehabilitation per paved lane mile rehabilitated (jurisdiction only roads)	n/a
	23.*	Percentage of all jurisdiction lane miles rehabilitated in the year	n/a
	24.*	Average hours to complete road system during snow event	n/a
	25.	Citizens' rating of the quality of snowplowing on city streets (survey data, provide year completed and total responses)	Excellent - 12%, Good - 67%, Fair - 19%, Poor - 4%, Don't Know/Refused - 0% (2012 survey, 400 random telephone interviews)
Water	26.	Citizens' rating of the dependability and quality of the city water supply (survey data, provide year completed and total responses)	<u>Dependability</u> : Excellent - 28%, Good - 68%, Fair - 2%, Poor - 1%, Don't Know/Refused - 1% <u>Quality</u> : Excellent - 20%, Good - 59%, Fair - 16%, Poor - 4%, Don't Know/Refused - 1% (2012 survey, 400 random telephone interviews)
	27.	Operating cost per 1,000,000 gallons of water pumped/produced	n/a
Sanitary Sewer	28.	Citizens' rating of the dependability and quality of city sanitary sewer service (Provide year completed and total responses)	Excellent - 23%, Good - 70%, Fair - 5%, Poor - 0%, Don't Know/Refused - 3% (2012 survey, 400 random telephone interviews)
	29.	Number of sewer blockages on city system per 100 connections	n/a